

How Do I load the mapping data onto my unit? (My30/50T/55T/500XT/C40/C60)

Before you begin

Before you begin to update your mapping data on your unit, please ensure that you have charged your unit either through the in-car charger or through a USB cable connected to your computer. You will also require an active internet connection.

Please ensure that you have installed the NavDesk software onto your computer. The NavDesk software is supplied on the DVD that came with the unit at the time of purchase. If you have lost your DVD, please contact us and we will send you a replacement.

Please note that downloadable maps vary in size. An approximate size is listed below:

- Australian Map Data – 210mb
- Eastern European Map Data – 275mb
- New Zealand Map Data – 130mb
- North American Map Data – 1.7gb
- Western European Map Data – 1.5gb

We recommend that you store international mapping data on a separate SD Card in order to retain optimal performance from your unit. You can purchase a 2GB micro SD card from any electrical retailer.

For instructions on how to install NavDesk onto your computer, please visit the following link:

http://www.navmansupport.com.au/Ezy005_270.htm

Please note: Some settings may change during the installation process. We recommend that you check all settings through the 'Preference' menu once you have completed the map installation process prior to driving with your unit.

Step 1: Updating NavDesk

You must install NavDesk to your computer before updating the maps. For instructions on how to download NavDesk, please visit the link above.

1. Turn on your Navman and connect it to your computer via the USB cable.
2. Open NavDesk (software for Desktop).
3. If NavDesk prompts "new software updates are now available", download the patch file and follow the instructions to update NavDesk.
4. Once the installation is complete, close NavDesk.

Step 2: Downloading the New Map Data

1. Purchase the required map from our online store through the following link:
<http://www.navmanstores.com.au/> (If you have received a map key already for the

required region do NOT purchase another map)

2. Download the new map .iso file through the link in the email. If you lose the original email, please download the maps from the following link:

http://download.mio.com/AU/1011_4204/MapData_NTAU1_v1011_4204.iso by clicking 'Save'

3. Save the .iso file to the My Documents\My Maps folder on your computer.

Please ensure that you download the correct map for your unit as your key will only work for that specific region.

Step 3: Removing your Old maps (only when updating local maps)

Please note the following steps are ONLY if you are updating your local maps i.e. updating from 2010 maps to 2011 mapping data. Please skip this step if you are loading international mapping data.

1. Connect your unit to the computer via the USB cable and turn the unit on
2. Open the NavDesk software on the computer
3. Select 'My Maps' on the left hand side of the NavDesk software
4. Click on 'View installed Maps' in the bottom right hand corner
5. Select the map you wish to replace from My Navman Column (click on the plus sign to view all installed maps)
6. Click 'Remove Maps'
7. Confirm that you want to remove the selected maps when prompted. The maps are then removed from your Navman.

Step 4: Activating your Maps

1. After removing your maps in step 3, go to 'My Navman'
2. Select 'Activation'
3. Enter the Activation key sent to you by email, and click Continue. PLEASE NOTE: The activation key will not contain the number 1, it will always be the letter I for Map Activation codes.
4. Follow the prompts
5. When the activation is complete, click Finish.

Step 5: Installing New Maps

1. Select 'My Maps' on the left hand side
2. Select 'My Maps' next to the drop down list of continents OR select the downloaded map file from the list on the right hand side of the screen.

If the downloaded map is not listed, please remove the NavDesk DVD from the DVD drive on your computer and ensure that the downloaded map file is in the 'My Documents/My Maps' folder on your computer.

3. Select the map .iso that you have downloaded and click Open.

4. You will see the new map in the 'Map Source' section on the next page with a yellow dot next to a tick box.

5. Click on the tick box with the yellow dot next to it

In 'Map Source' column, you can view how much space the selected maps take up.

In 'My Navman' column, you can view the free space on your Navman and your SD card.

Ensure that you have sufficient space for the selected maps.

Caution: Be sure to reserve additional 15 MB free space if you install the new maps to your Navman. Doing so ensures your Navman continues to perform optimally after the new maps are installed. If you have insufficient space on your Navman, you can install the maps to an external blank SD card instead.

6. Click on 'Install maps' at the bottom of the page

7. Select the location to save the maps (internal memory is best for local maps, SD card is best for larger international maps).

8. Select 'Transfer Now'

9. When the installation is complete, click 'Close'

10. Your new maps will now have a green dot next to them and be listed in the 'My Navman' column.

Step 6: Recovering subscriptions

You will now need to recover your subscriptions. This includes any travel guides (including complimentary pre-installed tasters) you have purchased and loaded onto your unit.

1. Click on 'My Subscriptions'

2. Click on 'Recover Subscriptions'

3. Once the recovery is complete, please click on 'Close'

4. Please close the NavDesk software

Step 7: Confirming Map Installation

To check if you have the latest maps on your unit, the modified date on the 'mapshigh' file in the root directory of the unit will be the same day that you completed the above process. Please be aware that the map file version on the unit will never change. It stays the same after map upgrades as we need to identify what maps you were supplied with at the time of purchase.

To check what maps are loaded on your unit, please follow the steps below:

1. Plug the unit in to computer using the USB cable

2. Go to My Computer

3. Locate the device (Removeable Disk) and double click on it to open

4. Double click on the Navman/Mio directory to open it.

5. There will be a file named mapshigh.xml listed

6. Right click on file mapshigh.xml

7. Select Properties

8. Check the Modified date and see if it matches when you updated the unit. If it does, the unit has been updated

9. Close the directory

10. Disconnect the USB cable from your computer

11. Wait for your unit to load the new maps. You may need to reset the unit by sliding the power switch to the far right hand side RESET position